

<b>Post title:</b>	Maintenance Technician
<b>Department:</b>	Engineering
<b>Location:</b>	Midland Metro Ltd, Wednesbury Depot, Potters Lane, WS10 0AR
<b>Reporting to:</b>	Depot Team Leader
<b>Direct reports:</b>	None
<b>Role purpose:</b>	<p>To support Midland Metro Ltd.'s mission of providing a safe and reliable tram service</p> <p>To provide safe, effective, efficient and professional tram maintenance, repair and overhaul services on West Midlands Metro trams</p>
<b>Role responsibilities:</b>	<ul style="list-style-type: none"> <li>• performing preventative scheduled maintenance on the trams, which are complex systems incorporating mechanical, electrical, electronic, hydraulic and pneumatic equipment, in accordance with the vehicle maintenance instructions and departmental procedures</li> <li>• performing corrective maintenance on the trams which includes troubleshooting, fault finding and diagnosis techniques using computer equipment and on-tram diagnostics systems followed by repairs as appropriate</li> <li>• supporting the testing, commissioning and acceptance of new trams</li> <li>• recording all work activities including all preventative and corrective maintenance on paper records and/or in the Asset Management Information System (AMIS).</li> <li>• accurately reporting and recording details of fault finding and diagnosis on paper records and/or in the AMIS for reliability analysis</li> <li>• complying with departmental procedures for management of spare parts, consumables, tools and equipment</li> <li>• supporting Rolling Stock Engineering Management in the delivery of the production plan ensuring exam tasks are being completed in a timely manner and in compliance with the planned maintenance schedule</li> <li>• actively participate in the ongoing continuous improvement activities for maintenance processes and maintenance procedures that support all depot and fleet activities</li> <li>• undertaking driving duties within depot confines in accordance with the depot operating procedures</li> <li>• adherence to all health and safety processes and procedures</li> <li>• undertaking training and competence assessments as appropriate to achieve MML specific and national qualifications</li> <li>• working a 24/7 shift roster</li> <li>• any other duties that are commensurate with for filling the role</li> </ul>

<b>Training:</b>	<ul style="list-style-type: none"> <li>to ensure that the training is commensurate with your job role</li> </ul>
<b>Health &amp; safety:</b>	<ul style="list-style-type: none"> <li>to comply with Health and Safety Instructions and directives in accordance with Company policies and procedures</li> </ul>
<b>Decision making authority:</b>	<ul style="list-style-type: none"> <li>in the absence of Engineering Team Leader, deputise and undertake Engineering Team Leader role</li> </ul>
<b>People management:</b>	<ul style="list-style-type: none"> <li>to provide an accountable, effective, efficient, and professional tram maintenance repair and overhaul service to all trams</li> <li>to work effectively as a member of the Engineering team</li> </ul>
<b>Legislation &amp; compliance:</b>	<ul style="list-style-type: none"> <li>in common with the whole rail industry, the successful applicant will be required to pass a stringent drugs and alcohol test</li> </ul>

### Person Specification

<b>Tasks:</b>	<b>Level of Experience</b>	<b>Desirable Or Essential</b>
<b>Work experience:</b>	<ul style="list-style-type: none"> <li>experienced in undertaking preventative and corrective maintenance on high value safety critical equipment.</li> <li>experienced in finding and diagnosing faults in complex mechanical, electrical, electronic, hydraulic and pneumatic systems</li> <li>experienced in the use of computer based diagnostic equipment</li> <li>experienced in rolling stock maintenance</li> </ul>	Essential  Essential  Essential  Desirable
<b>Education:</b>	<ul style="list-style-type: none"> <li>mechanical and Electrical ONC or time served apprenticeship with mechanical, electrical disciplines or equivalent proven railway experience</li> <li>engineering based NVQ level 3</li> </ul>	Desirable
<b>Managing people:</b>	<ul style="list-style-type: none"> <li>experience of being accountable as a member of a team in an engineering maintenance environment.</li> </ul>	Essential
<b>Communication:</b>	<ul style="list-style-type: none"> <li>excellent interpersonal skills, able to communicate effectively at all levels within and outside the company</li> <li>excellent written and verbal communication skills</li> </ul>	Essential
<b>Additional qualities:</b>	<ul style="list-style-type: none"> <li>excellent attention to detail, including making accurate records either computer or paper based</li> <li>knowledge of, and compliance with, rules and regulations (internal and external)</li> <li>outstanding safety awareness gained through working in a safety critical operations and maintenance environment</li> </ul>	Essential
<b>Personal attributes:</b>	<ul style="list-style-type: none"> <li>to be trustworthy</li> <li>to be reliable and punctual</li> <li>can comfortably work within a team or on their own</li> <li>able to represent MML in a professional manner at all times.</li> </ul>	Essential

<b>Driving through change:</b>	<ul style="list-style-type: none"><li>• to be a responsible team member and contribute your ideas through the correct forums</li></ul>	Desirable
<b>Drugs &amp; alcohol</b>	<ul style="list-style-type: none"><li>• to undertake drugs and alcohol testing in line with current company procedures and policy</li></ul>	Essential