

<b>Post Title:</b>	Technical Trainer and Assessor – Electrical Bias
<b>Department:</b>	Engineering - Rolling Stock
<b>Location:</b>	Midland Metro Ltd, Wednesbury Depot, Potters Lane, WS10 0AR
<b>Reporting to:</b>	Rolling Stock Manager
<b>Direct Reports:</b>	None
<b>Role Purpose:</b>	<ul style="list-style-type: none"> <li>• To support Midland Metro Ltd.'s mission which is to provide a safe and reliable tram service.</li> <li>• To deliver training to the MML Rolling Stock Team in a safe, effective, efficient and professional manner.</li> <li>• Provide training on tram maintenance, repair, overhaul, depot processes and procedures and relevant operational aspects.</li> </ul>
<b>Role Responsibilities:</b>	<ul style="list-style-type: none"> <li>• Plan and co-ordinate activities and deliverables involved with the design and delivery of technical training.</li> <li>• Plan, design and deliver technical training and associated assessments which may include classroom teaching, practical workshops, webinars, online learning, user guides and tutorials.</li> <li>• Deliver training courses on mechanical, electrical, electronic, hydraulic and pneumatic systems found on trams.</li> <li>• Deliver training courses on depot procedures.</li> <li>• Maintain the MML rolling stock team competences.</li> <li>• Produce training schedules and work-based learning plans for individuals.</li> <li>• Work with third party suppliers and OEMs to develop training courses.</li> <li>• Assess the competence of the rolling stock team through auditing.</li> <li>• Recording all completed training and competencies on the company's competency management software.</li> <li>• Help influence the culture within the department to continuously improve.</li> <li>• Motivate and coach individuals to reach their full potential.</li> <li>• Develop the rolling stock team's further learning plans with nationally recognised qualifications.</li> <li>• Working occasional evenings, nights and weekends if required as part of the role.</li> <li>• Carry out rostered on-call duties as part of Fleet Technical On-call.</li> <li>• Any other duties that are commensurate with the role.</li> </ul>
<b>Training:</b>	<ul style="list-style-type: none"> <li>• In house training courses covering individual tram systems and general courses in electrical/mechanical/hydraulic/pneumatic systems.</li> </ul>

	<ul style="list-style-type: none"> <li>• Depot processes and procedures.</li> <li>• Health and Safety.</li> <li>• First Aid.</li> <li>• Formal training will be provided to become a fully qualified trainer and assessor.</li> <li>• Any other training commensurate with the role.</li> </ul>
<b>Health &amp; Safety:</b>	<ul style="list-style-type: none"> <li>• To work within the MML company policies, procedures and Safety Management System (SMS).</li> </ul>
<b>People Management:</b>	<ul style="list-style-type: none"> <li>• To work effectively as a member of the Rolling Stock Engineering team.</li> </ul>
<b>Legislation &amp; Compliance:</b>	<ul style="list-style-type: none"> <li>• In common with the whole rail industry, the successful applicant will be required to pass a stringent drugs and alcohol testing.</li> <li>• DBS Checks.</li> </ul>

<b>Tasks:</b>	<b>Level of Experience</b>	<b>Desirable Or Essential</b>
<b>Work Experience:</b>	<ul style="list-style-type: none"> <li>• At least five years' experience in an engineering position.</li> <li>• Proven hands on technical electrical engineering experience.</li> <li>• Experience of working with rolling stock.</li> <li>• Technical training experience, including defining training needs, designating, delivering and evaluating content at both group and one to one level.</li> <li>• Experience of delivering training using various forms of media such as, video, webinars and tutorials in a blended learning environment.</li> <li>• Experience in coaching and Mentoring staff members</li> <li>•</li> </ul>	Essential Essential Desirable Desirable  Desirable  Desirable
<b>Education:</b>	<ul style="list-style-type: none"> <li>• NVQ Level 3 in Electrical Engineering.</li> <li>• Minimum of 5 GCSEs grade C/4 or above (or equivalent qualifications) which include Maths, English and Science.</li> <li>• Degree/HNC/HND in Electrical Engineering.</li> <li>• City &amp; Guilds Level 301/302/303 or equivalent.</li> <li>• Certificate in Education or equivalent.</li> <li>• Assessor Qualifications or equivalent.</li> </ul>	Essential Essential  Desirable Desirable Desirable Desirable
<b>Managing People:</b>	<ul style="list-style-type: none"> <li>• Experience of being accountable as a member of a team.</li> </ul>	Essential
<b>Communication:</b>	<ul style="list-style-type: none"> <li>• Excellent interpersonal skills, able to communicate effectively at all levels within and outside the company.</li> <li>• Strong written English skills for documentation and instruction.</li> <li>• Ability to communicate complex engineering material in an easy to understand manner.</li> </ul>	Essential  Essential Essential
<b>Additional Qualities:</b>	<ul style="list-style-type: none"> <li>• Excellent attention to detail.</li> <li>• Strong IT skills, including using Microsoft Office365.</li> <li>• Highly motivated and enthusiastic about passing engineering knowledge on to others.</li> <li>• Proven learner who thrives off understanding how things work.</li> <li>• Logical thinker.</li> </ul>	Essential Essential Essential  Essential Essential
<b>Personal Attributes:</b>	<ul style="list-style-type: none"> <li>• To have a good hardworking attitude.</li> <li>• To be reliable and punctual.</li> <li>• Can comfortably work within a team or on their own.</li> </ul>	Essential Essential Essential

	<ul style="list-style-type: none"> <li>• Able to represent MML in a professional manner at all times.</li> </ul>	Essential
Driving through Change:	<ul style="list-style-type: none"> <li>• Contribute to helping the department and the company continuously improve.</li> </ul>	Essential
MML Compliance	<ul style="list-style-type: none"> <li>• To undertake drugs and alcohol testing in line with current company procedures and policy.</li> <li>• Hold a Full UK driving License.</li> <li>• Must complete a Medical Assessment to the current company policy and procedure.</li> <li>• Must undertake Company vetting process.</li> </ul>	Essential Essential Essential Essential