

<b>Post Title:</b>	Maintenance Technician
<b>Department:</b>	Engineering Rolling Stock
<b>Location:</b>	Midland Metro Ltd, Wednesbury Depot, Potters Lane, WS10 0AR
<b>Reporting to:</b>	Depot Team Leader
<b>Direct Reports:</b>	None
<b>Role Purpose:</b>	<ul style="list-style-type: none"> <li>• To support Midland Metro Ltd.'s mission which is to provide a safe and reliable tram service.</li> <li>• To provide a safe, effective, efficient and professional tram maintenance, repair and overhaul service for the West Midlands Metro rolling stock assets.</li> </ul>
<b>Role Responsibilities:</b>	<ul style="list-style-type: none"> <li>• Performing preventative scheduled maintenance on the trams, working on systems incorporating mechanical, electrical, electronic, hydraulic and pneumatic equipment, in accordance with the vehicle maintenance instructions and departmental procedures.</li> <li>• Performing corrective maintenance on the trams which includes troubleshooting, fault finding and diagnosis techniques using computer equipment and on-tram diagnostics systems, followed by repairs as appropriate.</li> <li>• Supporting the testing, commissioning and acceptance of new trams.</li> <li>• Recording all work activities including all preventative and corrective maintenance on paper records and/or in the Asset Management Information System (AMIS).</li> <li>• Accurately reporting and recording details of fault finding and diagnosis on paper records and/or in the AMIS for reliability analysis.</li> <li>• Comply with departmental procedures for management of spare parts, consumables, tools and equipment.</li> <li>• Support Rolling Stock Engineering Management in the delivery of the production plan, ensuring exam tasks are being completed in a timely manner and in compliance with the planned maintenance schedule.</li> <li>• Actively participate in the ongoing continuous improvement activities for maintenance processes and maintenance procedures that support all depot and fleet activities.</li> <li>• Undertaking driving duties within depot confines in accordance with the depot operating procedures.</li> <li>• Adherence to all health and safety processes and procedures.</li> <li>• Undertaking training and competence assessments as appropriate to achieve MML specific and national qualifications.</li> <li>• Working a 24/7 shift roster.</li> <li>• Any other duties that are commensurate with the role.</li> </ul>
<b>Training:</b>	<ul style="list-style-type: none"> <li>• Carry out training commensurate with the job role.</li> </ul>

<b>Health &amp; Safety:</b>	<ul style="list-style-type: none"> <li>• To work within the MML company policies, procedures and Safety Management System (SMS).</li> </ul>
<b>Decision Making Authority:</b>	<ul style="list-style-type: none"> <li>• In the absence of the Depot Team Leader, deputise and undertake Team Leader duties.</li> </ul>
<b>People Management:</b>	<ul style="list-style-type: none"> <li>• To provide an accountable, effective, efficient and professional tram maintenance repair and overhaul service to all Rolling Stock Assets.</li> <li>• To work effectively as a member of the Rolling Stock Engineering team.</li> </ul>
<b>Legislation &amp; Compliance:</b>	<ul style="list-style-type: none"> <li>• In common with the whole rail industry, the successful applicant will be required to pass a stringent drugs and alcohol test.</li> </ul>

<b>Tasks:</b>	<b>Level of Experience</b>	<b>Desirable Or Essential</b>
<b>Work Experience:</b>	<ul style="list-style-type: none"> <li>Experienced in undertaking preventative and corrective maintenance on high value safety critical equipment.</li> <li>Experienced in finding and diagnosing faults in complex mechanical, electrical, electronic, hydraulic and pneumatic systems.</li> <li>Experienced in the use of computer based diagnostic equipment.</li> <li>Experienced in rolling stock maintenance</li> </ul>	Essential Essential Essential Desirable
<b>Education:</b>	<ul style="list-style-type: none"> <li>Mechanical and Electrical ONC or time served apprenticeship with mechanical, electrical disciplines.</li> <li>Engineering based NVQ level 3</li> </ul>	Desirable Desirable
<b>Managing People:</b>	<ul style="list-style-type: none"> <li>Experience of being accountable as a member of a team in an engineering maintenance environment.</li> </ul>	Essential
<b>Communication:</b>	<ul style="list-style-type: none"> <li>Excellent interpersonal skills, able to communicate effectively at all levels within and outside the company.</li> <li>Excellent written and verbal communication skills</li> </ul>	Essential Essential
<b>Additional Qualities:</b>	<ul style="list-style-type: none"> <li>Excellent attention to detail, including completing accurate records either computer or paper based</li> <li>Knowledge of, and compliance with, rules and regulations (internal and external).</li> <li>Outstanding Safety Awareness gained through working in a safety critical operations and maintenance environment.</li> </ul>	Essential Essential Essential
<b>Personal Attributes:</b>	<ul style="list-style-type: none"> <li>To have a good hardworking attitude.</li> <li>To be reliable and punctual.</li> <li>Can comfortably work within a team or on their own.</li> <li>Able to always represent MML in a professional manner.</li> </ul>	Essential Essential Essential Essential
<b>Driving through Change:</b>	<ul style="list-style-type: none"> <li>Contribute to helping the department and the company continuously improve.</li> </ul>	Essential
<b>MML Compliance</b>	<ul style="list-style-type: none"> <li>To undertake drugs and alcohol testing in line with current company procedures and policy.</li> <li>Must hold a Full UK driving License for at least 1 year.</li> <li>Must be complete a Medical Assessment to the current company policy and procedure.</li> <li>Must undertake Company vetting process</li> </ul>	Essential Essential Essential Essential