

## West Midlands Metro Sports Competition

**PLEASE READ THESE TERMS AND CONDITIONS CAREFULLY BEFORE ENTERING THIS COMPETITION.**

**NO PURCHASE IS NECESSARY TO ENTER OR WIN. A PURCHASE DOES NOT INCREASE THE CHANCES OF WINNING.**

### THE PROMOTER

- The promoter is Midland Metro Limited, West Midlands Metro, Potters Lane, Wednesbury, West Midlands, WS10 0AR.

### THE PRIZE

- The prizes consist of 1 x Family Day Out Pass, 1 x Restaurant Voucher, 2 x Free Metro Travel Passes, and a selection of West Midlands Metro Merchandise
- In the event of the prize not being available for whatever reason, the Promoter may offer an alternative prize of equal or greater value and quality
- Any and all prize-related expenses, including without limitation any and all national and/or local taxes shall be the sole responsibility of the winner
- The prize is as stated with no cash alternative in whole or in part and is non-transferable

### ENTRIES

- The competition will run for a limited time only, opening on Thursday 28th July 2022 at 12:00pm and closing Tuesday 9<sup>th</sup> August 2022 at 23:59pm. Entries received after the closing date will not be entered
- To enter this competition, you must follow West Midlands Metro on any of our platforms , correctly answer the questions on our social media platforms [Twitter](#), [Facebook](#), [LinkedIn](#) using the #WinWithMetro for a chance to win one of the prizes
- Entries that are not complete or do not adhere to the rules or specifications may be disqualified at the sole discretion of West Midlands Metro

- Participants must be registered on one of the social platforms Twitter, Facebook & LinkedIn to enter
- Maximum one entry per user. You may not enter more times than indicated by using multiple email addresses, identities, or devices in an attempt to circumvent the rules. If you use fraudulent methods or otherwise attempt to circumvent the rules your submission may be removed from eligibility at the sole discretion of West Midlands Metro
- The Promoter will not accept responsibility for lost competition entries, including, for example, as a result of an Internet malfunction
- By entering this competition, you are agreeing to be bound by these terms and conditions

## ELIGIBILITY

- To be eligible to participate in this competition you must be a resident in England, Wales, Scotland, Isle of Man or the Channel Islands and aged 16 years or over at the date of entry
- Employees of West Midlands Metro, their respective affiliates, subsidiaries, advertising and promotion agencies, suppliers and their immediate family members and/or those living in the same household of each are not eligible to participate
- No third party entries, bulk entries or entries submitted by agents will be accepted
- In entering the competition, you confirm that you are eligible to participate and eligible to claim the prize. The Promoter reserves the right to verify the eligibility of entrants

## WINNERS

- The winners of the competition will be randomly selected
- At the end of the competition an overall prize winner and 3 runners up winners with the most correct answers will be randomly selected on the last day (9<sup>th</sup> of August) of the games
  - Overall prizes consist of
    - **1 x Family Day Out and a selection West Midlands Metro Merchandise**
  - Runner up prizes consists of
    - **1 x Restaurant Voucher & a selection West Midlands Metro Merchandise**
    - **1 x Month Metro Pass & a selection West Midlands Metro Merchandise**
    - **1 x Week Metro Pass & a selection West Midlands Metro Merchandise**

- The winners will be notified via a message on the platform they have entered the competition with
- The Promoter will make all reasonable efforts to contact the winners. Winners will be notified within 7 days following the winners selection
- West Midlands Metro shall have no liability for a winner's failure to receive notices due to winners' spam, junk e-mail or other security settings or for winners' provision of incorrect or otherwise non-functioning contact information
- If the selected winners cannot be contacted, is ineligible or fails to claim the prize within 3 days from the time award notification was sent, prize may be forfeited and an alternate winner selected
- Delivery will be within 20 days of the winners being announced

#### **DATA PROTECTION**

- If you are the winners of the competition, the Promoter may use your details to contact and promote the winners of this competition on any social platform
- Any personal data relating to competition entrants will be used in accordance with the Promoter's privacy policy which can be found at [West Midlands Metro GDPR Data Policy](#)

#### **LIMITATION OF LIABILITY**

- By entering you agree to release and hold harmless West Midlands Metro and its subsidiaries, affiliates, advertising and promotion agencies, partners, representatives, agents, successors, assigns, employees, officers and directors from any liability, illness, injury, death, loss, litigation, claim or damage that may occur, directly or indirectly
- This includes, whether caused by negligence or not, from entrant's participation in the sweepstakes and/or his/her acceptance, possession, use, or misuse of any prize or any portion thereof, (ii) technical failures of any kind, including but not limited to the malfunctioning of any computer, cable, network, hardware or software; (iii) the unavailability or inaccessibility of any transmissions or telephone or Internet service; (iv) unauthorized human intervention in any part of the entry process or the Promotion; (v)

electronic or human error which may occur in the administration of the Promotion or the processing of entries

#### **TWITTER**

- This competition is in no way sponsored, endorsed or administered by, or associated with Twitter. You understand that you are providing your information to the Promoter and not to Twitter. Your information will be held and used for marketing and promotional purpose by the Promoter only
- By entering this promotion, you accept to relieve Twitter from any responsibility

#### **FACEBOOK**

- This competition is in no way sponsored, endorsed, or administered by, or associated with Facebook. You understand that you are providing your information to the Promoter and not to Facebook. Your information will be held and used for marketing and promotional purpose by the Promoter only
- By entering this promotion, you accept to relieve Facebook from any responsibility

#### **LINKEDIN**

- This competition is in no way sponsored, endorsed, or administered by, or associated with LinkedIn. You understand that you are providing your information to the Promoter and not to LinkedIn. Your information will be held and used for marketing and promotional purpose by the Promoter only
- By entering this promotion, you accept to relieve Facebook from any responsibility

#### **GENERAL**

- The Promoter reserves the right to suspend or cancel the competition where it becomes necessary to do so for reasons outside of the Promoter's reasonable control
- Users have the right to withdraw competition entries and any accompanying material submitted at any time

- If there is any reason to believe that there has been a breach of these terms and conditions, the Promoter may, at its sole discretion, reserve the right to exclude you from participating in the competition