

Full Terms & Conditions

The Promoter

- The promoter is **West Midlands Metro, Midland Metro Limited, Potters Lane, Wednesbury, West Midlands, WS10 0AR.**

Eligibility

- This promotion is open to residents of the United Kingdom (England, Scotland, Wales and Northern Ireland) only.
- Entrants must be aged 16 years or over or have permission of a responsible adult aged 18 or over.
- This promotion opens at 12:00 (GMT) on Friday 25th November 2022 and closes at 23:59 (GMT) on Tuesday 20th December 2022. Any entry received after the closing date will not be valid.
- No purchase is necessary to enter this competition.

How to enter

- Entrant with the highest score submission will be entered into the prize draw.
- All entries must be made directly by the person entering the competition.
- Entries that are not complete or do not adhere to the rules or specifications may be disqualified at the sole discretion of West Midlands Metro.

Selecting the winners

- All winners will be selected from entrants with the highest scores at random from all valid entries in accordance with these terms and conditions.
- At the end of the competition an overall prize winner and 5 runners-up will be selected on the 21st of December
 - Overall prize
 - **1 x Christmas Shopping Voucher + a selection of West Midlands Metro Merchandise**
 - Runner up prizes
 - **Experience Family Outing Vouchers + a selection of West Midlands Metro Merchandise**
 - **1 x Restaurant Voucher + a selection of West Midlands Metro Merchandise**
 - **1 Month Metro Pass + a selection of West Midlands Metro Merchandise**

- **1 x Bluetooth earphones + a selection of West Midlands Metro Merchandise**
- **1 Week Metro Pass + a selection of West Midlands Metro Merchandise**

Notification and delivery of the prize

- The winners will be notified within **7 days** of being selected, via their entered email address.
- West Midlands Metro shall have no liability for a winner's failure to receive notices due to winners' spam, junk e-mail or other security settings or for winners' provision of incorrect or otherwise non-functioning contact information.
- If the selected winners cannot be contacted or fails to reply to award notification within **3 days** from when the email is sent, the Promoter reserves the right to select an alternative winner.
- The prizes will be dispatched to the winners by post within **20 days** of the promotion closing. The Promoter accepts no responsibility for failed delivery due to provision of incorrect contact details by entrants. Any prize that is returned undelivered will be assumed unwanted and the Promoter reserves the right to select an alternative winner to receive the prize using the same process referred to in the Terms and Conditions.

Data Protection

- If you are the winners of the competition, the Promoter may use your details to contact and promote the winners of this competition on any social platform.
- All registered information supplied by entrants will be added to the promoters mailing list to send occasional emails about services, tickets, maintenance works and other important information.
- Any personal data relating to competition entrants will be used in accordance with the Promoter's privacy policy which can be found at West Midlands Metro GDPR Data Policy.

General

- No responsibility can be accepted for entries lost, delayed or corrupted, or due to computer error in transit.
- Entrants that have not won a prize will not receive notification that they have not won.
- The winners are responsible for all expenses not expressly stated in the Terms and Conditions as being included as part of the prize.

- The prizes are as stated, are not transferable to another individual and no cash or other alternatives will be offered.
- In the event of a prize being unavailable, the promoter reserves the right to offer an alternative prize of equal or greater value.
- The Promoter reserves the right to suspend or cancel the competition where it becomes necessary to do so for reasons outside of the Promoter's reasonable control.
- Users have the right to withdraw competition entries and any accompanying material submitted at any time.
- If there is any reason to believe that there has been a breach of these terms and conditions, the Promoter may, at its sole discretion, reserve the right to exclude you from participating in the competition.
- The promoters reserve the right to amend or alter the terms of competitions and reject entries from entrants not entering the spirit of the competition.
- The Promoter's decision is binding in all matters relating to this promotion, and no correspondence shall be entered into.
- To the extent permitted by law, the Promoter accepts no liability for any damage, loss or injury suffered due to entering this promotion or taking up a prize.
- By entering this promotion, entrants will be deemed to have accepted, and will be bound by, these terms and conditions.
- Winners may be required to take part in publicity relating to this promotion.
- These terms and conditions (and any non-contractual disputes/claims which arise out of or in connection with them) will be governed by English law and entrants submit to the exclusive jurisdiction of the English courts.
- By entering you agree to release and hold harmless West Midlands Metro and its subsidiaries, affiliates, advertising and promotion agencies, partners, representatives, agents, successors, assigns, employees, officers and directors from any liability, illness, injury, death, loss, litigation, claim or damage that may occur, directly or indirectly.
- This includes, whether caused by negligence or not, from entrant's participation in the competition and/or his/her acceptance, possession, use, or misuse of any prize or any portion thereof, (ii) technical failures of any kind, including but not limited to the malfunctioning of any computer, cable, network, hardware or software; (iii) the unavailability or inaccessibility of any transmissions or telephone or Internet service; (iv) unauthorized human intervention in any part of the entry process or the Promotion; (v) electronic or human error which may occur in the administration of the Promotion or the processing of entries.